

ISLE OF WIGHT COUNCIL

RECORD OF EXECUTIVE DECISION – LEADER OF THE CABINET

Title of Matter: Contact Centre Opening Hours - Reduction

Decision maker: Cllr Phil Jordan, Leader of the Cabinet

Power(s) giving authority to make an executive decision: Section 9E (2) of the Local Government Act 2000 and under all other enabling powers.

Decision: That the opening hours of the Contract Centre be reduced to 9am to 5pm Monday to Friday.

Date of decision: 1 March 2024

Reason for decision: To maximise the effective and efficient use of financial and other resources.

Details of any alternative options considered and rejected by the member when making the decision:

To keep the Contact Centre hours of opening unchanged. Whilst Full Council agreed extra funding in setting the 2024/2025 budget, the effective and efficient use of resources requires the hours of operation to be revisited. Keeping the operating hours unchanged would not be an effective and efficient use of resources.

Record of any conflict of interest declared by any Cabinet member consulted by the Leader of the Cabinet which relates to the decision:

None.

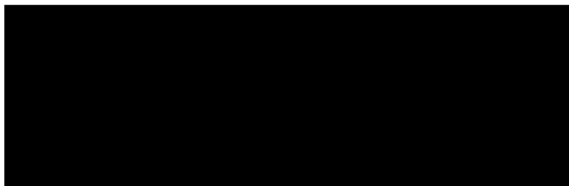
Dispensations granted by the Head of Paid Service in respect of any declared conflicts of interest:

None.

Background documents referred to:

None.

Signed:



Cllr Phil Jordan, Leader of the Cabinet

Date of written record 11th April 2024